

Nolan Frame

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Seattle, WA
[LinkedIn](#)
[GitHub](#)

Summary Statement

Web Developer with newly acquired skills and a passion for problem-solving.

Work Experience

Director, Event Technology

SHW ~ *Seattle, WA*

August 2021 - March 2022

- Oversaw new Video Production line of business, producing a wide array of virtual events
- Produced live streams with vMix
- Chief Privacy Officer, developed & implemented compliance policies that met GDPR standards

Business Operations Manager

SHW ~ *Seattle, WA*

January 2017 - July 2021

- Wrote and implemented standardize Operating Manual, including 15 templates and simplified training
- Redesigned budget template in Excel, reduced human errors costing up to \$70k annually

Project Manager; Salesforce Administrator

SHW ~ *Seattle, WA*

September 2014 - January 2017

- Transitioned company from end-of-life SQL server to new custom-built Salesforce instance
- Built expense app using custom objects & workflows, reduced processing time by 60%
- Built shift app automating time tracking & expenses for on-call staff, saved Payroll 10hrs per month

Registration & Guest Services Coordinator

SHW ~ *Seattle, WA*

May 2012 – September 2014

- Made event registration websites to collect attendee data, processed data for reports
- Provided quality customer service to clients, attendees, and partners

Projects

Where's the Beer

Front-end mobile-responsive web app that combines [Open Brewery DB](#) with [Google Maps](#) to provide users a searchable directory with directions to breweries. Best Functionality Award Winner. [GitHub Repo](#)

Education

Bachelor of Arts – Business Administration and Music; Business Leadership Program; University of Puget Sound, Tacoma, WA May 2011

Certificate – Full Stack Web Development Bootcamp
UW Professional & Continuing Education
University of Washington, Seattle, WA June 2022

Skills

Technical

- Languages: HTML/CSS, JavaScript
- Frameworks: JavaScript (NodeJS, jQuery)
- Utilities: Git

Non-Technical

- Salesforce System Administration
- Microsoft Office Suite, Google Suite
- Public Speaking, Strong Written & Verbal Communication
- GDPR Compliance & Data Privacy